



New Appointment System – June 1st

- Why?
 - Improved telephone system
 - More face to face appointments
 - Enhanced care for our patients
 - Increase in pre-bookable GP telephone consultations
- To read more about our new system visit our website www.fouremsmedicalcentres.co.uk or ask at reception for a copy of our new appointment system pamphlet.



New Telephone System – June 1st

- Under our new system we suggest that patients should call for appropriate queries at the following times:
- Daily appointments between 0830 -1000
- Results, referral requests etc. 1000 -1400
- Nurse and pre-bookable appointments 1400 -1600
- You are more likely to get through to us later in the day compared with first thing in the morning.